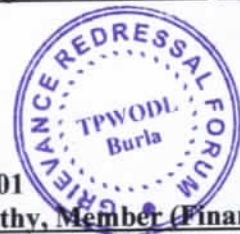


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/SED/ (Final Order)/ 32 (4)

Date: 31/01/25

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/32/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		The President Dadhibahal, Panipanchayat C/O-Krupasagar Dip Chaurpur Sambalpur		4110-0106-0378	9938393641
3	Respondent/s	E.E(Elec),SED,Sambalpur			Division S.E.D, TPWODL, Sambalpur
4	Date of Application	18.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	18.01.2025			
9	Date of Order	31/01/25			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Gosala, TPWODL



Appeared

For the Complainant- The President Dadhibahal, Panipanchayat
Represented by Krupasagar Dip

For the Respondent - E.E(Elec), SED, Sambalpur, TPWODL.

GRF Case No- BRL/32/2025

The President Dadhibahal, Panipanchayat
C/O- Krupasagar Dip
Chaurpur
Sambalpur
Consumer No.- 4110-0106-0378

VRS

E.E(Elec), SED, Sambalpur, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

B.Mahapatra

(Co-Opted Member)

Co-opted Member

Grievance Redressal Forum

TPWODL, Burla - 768017

(S.Tripathy)

Member (Finance)

Member

Grievance Redressal Forum

TPWODL, Burla - 768017

A.K. Satapathy

(President)

President

Grievance Redressal Forum

TPWODL, Burla - 768017

Copy to:

1. The President Dadhibahal, Panipanchayat, Chaurpur, Dist- Sambalpur
2. Sub-Divisional Officer (Elect.), Hirakud, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

7. *Bel/3225*

Received

No.....

Dt.....

TPWODL, Burla

(M) 9938393641

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

The President
Dadhibamana Puri Panchayat.
Bosahimpura, Choukura, Dist - Sambalpur.

- (2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

SSO- Gosala under SPO HiraKud.

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଓଡ଼ିଆ କେ । କମଳା ନୁ କନାମିଟର ହିତକାରେ ପ୍ରୋବୋଜନାକା କିଲ, ମିଟର
 ନିଜାକାରେ ମଧ୍ୟ ପ୍ରୋବୋଜନାକା କିଲ ଆ ଦେବତ୍ରୁଷ୍ଟି . ଆମାନ ଆପାରି
 ଟାଟା ପାତ୍ରାନ୍ କୋଡ଼ିଏଟ ନୁଷ୍ଟୁ କେବୁ ଟ୍ରୁଟି, ସେହି କିଲ କୁ ଆ ଦେବ କିଲିକି
 ଆ ନ କିଲ ପାରିମାତା ଟଙ୍କା ଦେବା କୁ ନିଷ୍ପତ୍ତ ନେକିଲୁ । ଧନ୍ୟାନ୍ ମିଟର
 Relief sought. କିଲୁ କିଲିକା ପାନ ଆପାଜାକା କିଲିକାଲ ।

- (4) Relief sought. କିଛି କହିବା ପାଇଁ ଆଗରୁ ଜଣାଇ ନାହିଁ ।

15.15 ର ପ୍ରଦର୍ଶନର ଚକ୍ରାନ୍ତ ହେଉ। ~~କିଛି~~ ଗୋଟି କର୍ମପାତ୍ର ସାଥୀ
କରିବା କିନ୍ତୁ ପ୍ରଦର୍ଶନର ରକ୍ଷା ନାହିଁ। ତାହା ସମାପ୍ତ କରାଯାଉ।

- (5) Any interim relief sought, pending final decision. *Nil*

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details. *nm*


- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Gpsala Section Office
Date: - 18/01/2020

Date: -

* Please add additional sheets if necessary

Krupa Sagar 

Signature of the Applicant

GRIEVANCE REDRESSAL FORUM

(For Burla Electrical Circle)

Quarters No: SD-6/2, Sourav Vihar, Near NAC College

Burla, Sambalpur, Pin- 768017 Ph No. 0663-2999601

Email: grf.burla@tpwesternodisha.com

(Constituted with Sri A.K. Satpathy, President, Sri B.P. Mahapatra, Co-Opted Member and Sri A.P. Sahu, Member(Finance))

HEARING SHEET

CE HO - 4110 - 0106 - 0378

G.R.F. CASE NO. BR432/25

Date: 18.01.25

(CMR)

- ① Dec. 2021 bill raised with 306184 kWh on actual basis with an amount of Rs. 480604.80 (EC) was charged, reworked in meter No - "WDT00015" and meter readings were advanced upto the reading of kWh - 460309 recorded on Nov-23 and after which a new meter SL No - TWSD18011589 was installed during Dec-2023.
- ② It was observed that the previous poor bills raised were subsequently auto adjusted on basis of advanced meter readings recorded.
- ③ It is concluded that historically bills charged and the adjustments done were found to be genuine and discretionarily charged. Hence, there is no scope for revision of earlier bills.

B. Mahapatra